



FEMA



# Ordering Hazus-MH

**Hazus-MH software can now be ordered via the Internet! As part of our continuing efforts to improve the Hazus program, the distribution of the software is now being managed by the FEMA Map Service Center (MSC) utilizing the MSC Web store.**

## How to order your Free Copy of Hazus-MH

### 1) Set-up an account

FEMA, FEMA Contractors, Federal, State and Local officials will first need to contact MSC Customer Service (MSC) at 1-877-336-2627 to register with the MSC and receive an account number. All other customers can go directly to the website to register at [msc.fema.gov](http://msc.fema.gov).

### 2) Placing your Order

To order online, visit the Product Catalog, which is available from the MSC Web Store home page at [msc.fema.gov](http://msc.fema.gov). If you don't have access to online ordering, please contact the MSC Customer Support Center at 1-877-336-2627.

## Compatibility/supporting software

- Microsoft Windows XP SP3 or Windows 7 Professional/Enterprise.
- ESRI ArcGIS 10.0 SP 2. Only US English versions are supported.\*
- ESRI Spatial Analyst extension required with flood model.

\*Hazus-MH installation will allow users to install Hazus-MH on other operating systems/service packs, but results are not guaranteed with those other operating systems/service packs.

**For more information about the Hazus Program and products visit [www.fema.gov/hazus](http://www.fema.gov/hazus).**

**Your options for ordering products or contacting the Map Service Center:**

**Call: [1-877-336-2627](tel:1-877-336-2627)**

**Email:**

**[MSCServices@riskmapcds.com](mailto:MSCServices@riskmapcds.com)**

**Visit:**

**[msc.fema.gov](http://msc.fema.gov)**

## What is the Map Service Center?

The Federal Emergency Management Agency's (FEMA) Map Service Center (MSC) is the official government distribution center for digital and paper flood hazard mapping products created by FEMA in support of the National Flood Insurance Program (NFIP). Products and services are accessible online at [msc.fema.gov](http://msc.fema.gov). Customer Service Representatives are available to answer any questions.

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Increasing Resilience Together